



Broadband Initiative Update

Hello all,

Most of us have been anxiously awaiting the start of construction for the Broadband Initiative next month. Unfortunately, I have some disappointing news.

Highline/SPT is still waiting for a contract from the State. While they are doing as much background and prep work as they can, they can't spend any money on things like permits, pole attachment agreements, etc. Anything they spend prior to a signed agreement would be unreimbursable. The issue has to do with new federal money coming in with different rules (Those rules don't affect our grant.). It's caused contracting to be delayed. We're hoping they can come to closure on what they want to do soon, but progress is very much stalled right now.

As soon as Highline has a signed contract, I will let you know.

Project Manager

We have a manager for the Project. **His name is Scott Matthews.** He'll be our go-to person for questions or problems during the construction.

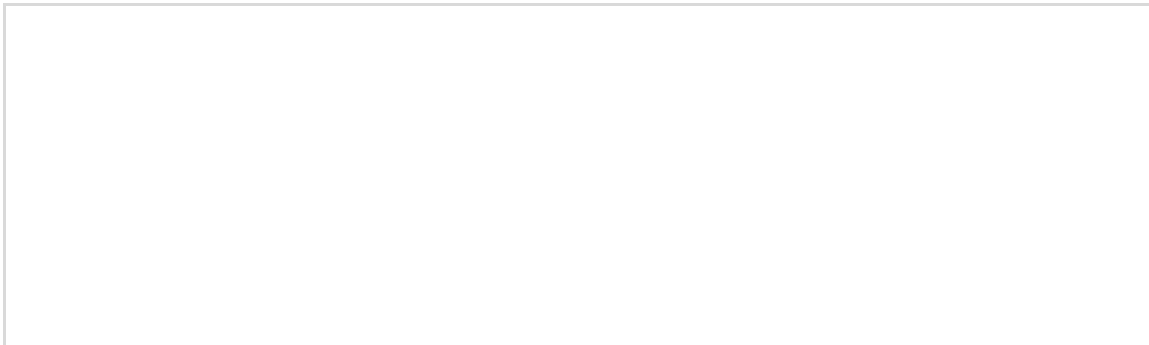
scott.matthews@highlinefast.com. 303-949-9703.

Getting Started

When construction starts, you'll receive a letter with information on how to sign up for service, who to call, and how the process will work. We hope to have a kick-off BBQ once the project gets underway.

What to Expect for Equipment

Highline has a new brochure, which I thought was helpful, and it includes some simple descriptions of the equipment that will be used during the installation phase. All the equipment is very small and non-obtrusive. See attached photos for what to expect at your home. Additionally, you'll be able to personalize your WiFi, set parental controls and monitor all your devices with the ease of an app.





Highline believes everyone should have access to reliable technology at a fair price. That's why we are building the fastest, most reliable fiber-enabled network in the entire country.

Amazing Internet and Wi-Fi

Highline is bringing the fastest Internet speeds available with unlimited data and symmetrical upload and download speeds.

Unlimited Digital Voice

Get unlimited local and nationwide calling with the sharpest voice quality for all your calls.



What to Expect

- 01. Sign Up**
Make sure your home or business is included in our construction plans by signing up! Check availability at your location at highlinefast.com/internet.
- 02. Pre-Construction**
During Pre-construction, our team of engineers will survey the project area and create a design to effectively install the fiber in the most efficient, safe and less intrusive manner. This phase of the project is a 6-8 week process.
- 03. Construction**
This phase of the project is when our construction crew will install the fiber from the road to your dwelling along with the equipment to connect your home or business. We will install an enclosure (splice point) on the outside of the dwelling and then extend fiber into the dwelling to the ONT and Router to activate the internet service.



The Installation Process

Outside Equipment

A small Network Interface Device (NID) will be installed on the exterior of your home to connect the outside fiber to your inside fiber.



Inside Equipment

An Optical Network Terminal (ONT) will convert the fiber signal coming through into separate signals for Internet and voice.



Our Premium Highline Wi-Fi 6 router will be connected to your ONT to provide amazing whole-home Wi-Fi.

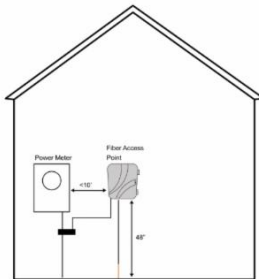


Find us on social media!

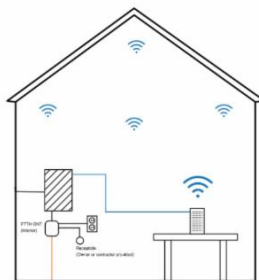
- @Highline_Internet
- @HighlineInternet
- @Highline_Fast

The Equipment Layout

Home Exterior



Home Interior



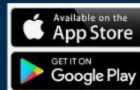
Key

- FTTH - Fiber to the home
- ONT - Optical Network Terminal
- Highline Fiber
- DATA Cable (Ethernet Wiring)
- Media Panel or DEMAC Location (Owner Provided)
- FTTH ONT Power Supply (Highline Provided Battery Optional)
- Highline Router



Get Ready For REAL High-Speed Internet

1-888-212-0054 | HighlineFAST.com



Contact Us

Info@HighlineFAST.com

1-888-212-0054

Low Income Assistance

If you are interested in the Broadband Program, but are concerned about cost, An income-qualified plan is available through the Affordable Connectivity Program <https://www.fcc.gov/acp>. This is a government benefit program that helps low income households pay for broadband service and internet connected devices to ensure that households can afford the broadband they need for work, school, healthcare and more.

Those who qualify will receive a discount of \$30 a month off their internet bill.

Commitment Update

We have 311 commitments. We need 400 to get a 15% discount and 465 to get a 20% discount. I continue to be optimistic we will garner more commitments as construction begins and progresses.

Just a reminder that if you don't sign up before the construction is over it is very expensive to bring fiber to your home on a one-off basis. Use \$6/ft as a calculation. Thus, if your home is 350 feet from the main fiber line, it will cost you \$2,100 for installation! \$200 now is not much to lose if you change your mind later.

I've heard numerous times that Century Link is not replacing malfunctioning equipment and plans to eventually pull out of the area. Keep that in mind if you're a Century Link customer.

Link to [Commitment Form and \\$200 Payment](#)

As always, contact me if you have questions.

Bev Long

Broadband Committee Chair and Champion for Elk Falls Ranch and S. Elk Creek Road
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303-838-4373

For real-time updates join our [Facebook Group](#). The site is called [Staunton Area Broadband Initiative](#).

Reminder that we have a new webpage for the Project with current information, route maps, etc.. <https://elkfallspoa.org/new-page-51>